



C E R T I F I C A T E O F A U T H E N T I C I T Y

Please keep this certificate in a convenient location. Information provided below is required to access Customer Support via phone and the internet. For a detailed list of benefits, please refer to your GlobalCare Support Guide

Proficy™ GlobalCare

20998300

Complete

CUSTOMER SERVICE NUMBER(CSN)

COVERAGE TYPE

BM Elettronica

2

COMPANY NAME

LICENSES COVERED

2008-04-01

2010-03-31

SB00073187

START DATE

END DATE

SALES ORDER NUMBER